

New User Training

ALL USERS

Who is healthEconnect Alaska?

Understand the HIE and the organizations behind it.

🕒 5 min

[Info Sheet](#) | [Video](#)



Two-Factor Authentication

Set up and manage secure portal access if your site does not offer Single Sign-On (SSO).

🕒 10 min

[Info Sheet](#) | [PDF Guide](#) | [Video](#)



Introduction to the HIE Portal

Navigate the portal and access patient information.

🕒 15 min

[PDF Guide](#) | [Video](#)



My Patient Summary Tool

View, customize, and manage your patient dashboard.

🕒 10 min

[PDF Guide](#) | [Video](#)



Talking to Patients about the HIE

Answer questions and share resources.

🕒 5-10 min

[Info Sheet](#)



SPECIAL TOPICS

HIE Admin Tool

Roles, responsibilities, and support resources.

👤 HIE Admins

🕒 10 min

[Info Sheet](#) | [PDF Guide](#)



Population Explorer

Monitor patient populations and notifications.

👤 Care Coordinators and Managers

🕒 15 min

[PDF Guide](#) | [Video](#)



Patient Panel Uploads

Upload and maintain patient panels.

👤 Panel Uploader

🕒 15 min

[Info Sheet](#) | [PDF Guides](#)



Medicaid Redetermination

Support Medicaid renewal outreach efforts.

👤 Medicaid Redetermination sites

🕒 10 min

[Info Sheet](#)



Consent Tool

Manage patient consent within the HIE.

👤 Behavioral Health and SUD/MAT Providers

🕒 10 min

[Info Sheet](#) | [PDF Guide](#)

