Job Posting: Healthcare Engagement Specialist

About Us

healthEconnect Alaska is the state's Health Information Exchange (HIE), connecting providers, payers, and communities to improve the health of Alaskans. We are committed to advancing whole-person care, reducing inefficiencies, and supporting providers in delivering better outcomes.

Position Overview

We are seeking an experienced healthcare professional who thrives on building relationships, supporting others, and advancing healthcare efficiency. This role is ideal for someone who understands healthcare workflows and operations, enjoys problem-solving, and has a passion for improving systems that directly impact patients and providers.

While this is not a technical IT role, the successful candidate will have an affinity for technology, curiosity to learn, and interest in applying innovative technical solutions to business and clinical challenges.

Key Responsibilities

- Build and maintain strong relationships with healthcare partners across Alaska.
- Support the adoption of solutions that improve care coordination and efficiency.
- Collaborate with team members and stakeholders to address challenges with creativity and innovation.
- Manage and track multiple projects simultaneously, ensuring deadlines and goals are met.
- Communicate effectively across diverse teams and support change management efforts.

Qualifications

- Minimum 5 years of professional healthcare work experience.
- Understanding of basic healthcare workflows and operations (clinical, administrative, or both).
- Strong organizational and project management skills; ability to balance multiple priorities.
- Affinity for technology and interest in developing IT-related knowledge and skills.
- Collaborative team player with excellent communication and relationship-building skills.
- Commitment to whole-person care and improving healthcare delivery.

What We Offer

- A flexible work environment where results matter more than rigid structure.
- Opportunity to make a meaningful impact on healthcare delivery across Alaska.
- A collaborative, mission-driven team that values innovation and creative problem-solving.
- Professional growth in health information exchange and healthcare transformation.

How to Apply

Interested candidates should submit a resume and cover letter describing their relevant experience and interest in the position to info@healthEconnectAK.org. Questions about the position prior to applying are also welcome.