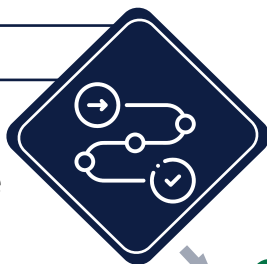


Onboarding to healthEconnect Alaska's HIE

INITIAL CONSULTATION & PLANNING

We will gather essential information from your facility including which features and data (E.g: clinical notes, ADT, labs) you plan to send to the HIE. We will also confirm the type of EMR your organization uses, portal access, whether your organization will need to submit a patient panel, and other integration details.

- **Timeline:** 1-2 Weeks
- **Facility team:** Executive Leadership, IT Lead/ Practic Manager
- **HIE team:** HECAK Account Manager



AGREEMENTS & PATIENT PANEL

Our team will send the finalized SOW outlining integration details, along with all necessary agreements (BAA, PA, SUD) and instructions for submitting your patient panel, if needed. These are essential for proceeding with the integration.

- **Timeline:** 1-2 Weeks
- **Facility team:** Executive Leadership
- **HIE team:** HECAK Account Manager



TECHNICAL INTEGRATION & SETUP

We will provide guidance to your team to submit a ticket to your EMR vendor. This will initiate technical discussions between your EMR vendor and our technology vendor (CSS), allowing them to collaborate directly to establish the technical integration.

- **Timeline:** 8-12 Weeks
- **Facility team:** IT Lead/Practice Manager, EMR Vendor
- **HIE team:** HECAK Technical Project Manager, CSS Implementation Manager



TESTING

Our team and CSS will conduct back-end testing of your data sources to ensure all integrations work properly. Once completed, we meet with your organization for approval of how your health information displays in the HIE.

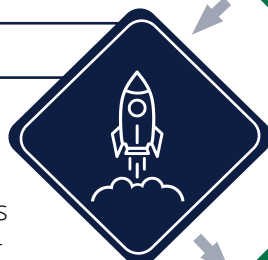
- **Timeline:** 1-2 Weeks
- **Facility team:** Site-designated approver
- **HIE team:** HECAK Account Manager and Technical Project Manager



GO-LIVE & TRAINING

We will officially activate your organization's HIE access and will train your designated HIE Administrator, providing them with access to materials for distribution to your organization's portal users. We can provide additional organization or group training as needed.

- **Timeline:** 1-2 Weeks
- **Facility team:** HIE Administrator, Clinical team member(s)
- **HIE team:** HECAK Account Manager



FOLLOW-UP

We believe the HIE is only valuable when actively used, so our team will provide ongoing support and periodically check in to ensure your organization is utilizing the HIE effectively, accessing and uploading data as needed. We're also committed to reviewing feedback and making system improvements.

- **Timeline:** Ongoing
- **Facility team:** HIE Administrator/Key users
- **HIE team:** HECAK Account Manager

